



October 27, 2025

To Whom It May Concern,

This letter confirms that Emma Leach has completed her Employment Activity related to Global Competency Development at LuLu Island Winery.

LuLu Island Winery works closely with BC tourism offices, including SuperNatural BC and the City of Richmond, welcoming guests from all over the world. Our owners are from Taiwan, and our diverse team includes staff from various countries and language backgrounds, creating a uniquely global environment.

From May 1 to the end of August 2025, Emma worked with international visitors, conducting tours, offering wine tastings, assisting with special events, and ensuring every guest felt welcome and comfortable. She was consistently gracious, polite, and engaging, bringing warmth and fun to every interaction.

Emma demonstrated genuine ease and confidence in a multicultural setting—skills that were clearly reflected in guest feedback and reviews. She was a valued part of our team, and her experience here strongly supported her global competency development.

Warm regards,

Deborah Ledon | Operations & Events Manager | LuLu Island Winery

16880 Westminster Hwy, Richmond, BC V6V 1A8

Tel: 1-604-232-9839